Shinetech Software, Inc. | Global Client Case Study

Development of a SharePoint Website for a Restaurant Chain

Our client is an American casual dining restaurant chain headquartered in Orlando, Florida. They needed a web solution that can manage some of their internal processes and be used as a customer-facing website, displaying their menus and products. Shinetech developed several new features including the news broadcast module; payment and benefits module; and department management module. We have gained extensive knowledge about the clients business process and with our deep understanding of the system, we can discuss the requirements with the design team very efficiently.

SHINETECH SOFTWARE

Development of a SharePoint Website for a Restaurant Chain

The Client

American casual dining restaurant chain headquartered in Orlando, Florida, with locations all over the world. It started out as a simple family owned restaurant with a vision of offering high quality yet affordable seafood to all customers. They have very high standards and a friendly atmosphere, which has undoubtedly contributed to first their national and then global expansion. Today they are very well known and one of the most popular places to get fresh seafood.

The Challenge

The client was looking for a partner to develop a website that would help customers understand and experience the restaurant and also manage some of the internal processes like employee management. They selected Microsoft technology because of the reputation and influence. After some twists and turns, they decided to choose Shinetech to develop parts of the website. The design team sent the requirements to Shinetech, and our team implemented them exacted to one pixel.

> "Shinetech's development methods, high standards for detail, and high delivery quality helped the client reach their business target"

The Solution

After evaluating the requirements from the client, Shinetech immediately assigned experienced developers into the product development. Shinetech developed the website in SharePoint platform. During the development period, Shinetech had daily communication with the client, such as short stand-up meetings, sharing daily work and achievements, plan for tomorrow, questions/problems, etc. The collaboration was very well organized, and the team showed our excellent communication skills, high level of technical ability, and high delivery quality.

The Results

Shinetech team has successfully completed the development of the website. Shinetech's development methods, high standards for detail and delivery quality helped the client reach their business target. We added new valuable functions including the news broadcast module; pay and benefits module; departments management, training, and education module, to mention a few. We gained extensive knowledge about the client's business process and with our deep understanding of the system, we were able to discuss the requirements with the design team very efficiently and propose the best technical solutions.